

**IMPORTANT INFORMATION ABOUT
CHANGES TO YOUR MERIDIAN
MEDICARE-MEDICAID PLAN (MMP)!**

Welcome to Wellcare By Meridian!



**HealthChoice
Illinois**

Thank you for being a valued Meridian Medicare-Medicaid Plan (MMP) member!

We're happy to be serving your healthcare needs. In this booklet, you'll learn about some important changes that are coming to your health plan next year.



By
 meridian™



HealthChoice
Illinois



Here's what you need to know:

1

You are not losing coverage.

Meridian Medicare-Medicaid Plan (MMP) is changing to Wellcare Meridian Dual Align (HMO D-SNP). Even though your plan name is changing, you can still expect to get the same great health coverage that you've had all along.

We are also working hard to ensure that you have lots of familiar providers to choose from. Most of our members **won't need to change their providers**. In the unlikely event that your provider is not in our network, you **will be able to keep seeing your current provider for up to 12 months**.

2

You don't need to do anything.

We'll take care of everything! In addition, you will still have a care manager to help you set and reach your health goals.

If you're not sure about something, we're happy to answer any questions you may have. Just call us at **1-855-580-1689**. TTY users can call **711**. We're here for you Monday through Friday, from 8 a.m. to 8 p.m. After hours and on weekends and holidays, you can leave a message. Your call will be returned within the next business day.

If you would like more information about why this change is happening, please visit **go.wellcare.com/ILMeridian**.

3

We'll send you information.

We're doing lots to get ready for January 1, 2026. Keep reading for some important dates over the next few months.



Timeline — What to Expect



September 2025:
Annual Notice of
Changes (ANOC)



**September -
November 2025:**
Phone Call



November 2025:
New ID card



January 2026:
Your new
plan begins



September 2025:

We'll send you your *Annual Notice of Changes (ANOC)* by September 30, 2025. The ANOC tells you about any changes to your plan's coverage starting January 1, 2026.

This includes new and better coverage.



Between September and November, you'll get a call from us in which you will be able to speak to someone about your coverage and ask any questions. Be sure not to miss this call! We'll also tell you how to get a copy of your Member Handbook and a Provider and Pharmacy Directory.



November 2025:

We'll send you a new health plan ID card. Your card will be good for both Medicare and Medicaid services. It is the key to all of your health plan coverage. Keep your card safe and show it whenever you get healthcare services.



January 1, 2026:

Meridian Medicare-Medicaid Plan officially becomes Wellcare Meridian Dual Align (HMO D-SNP)!

Remember, we will call you to talk about these changes, answer your questions, and help you with anything else you may need.



If you have any questions before then, just call Member Services at **1-844-536-2180**. TTY users can call **711**. We're here for you From October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

Meridian Medicare-Medicaid Plan (MMP) is a health plan that contracts with both Medicare and Illinois Medicaid to provide benefits of both programs to enrollees.

You can get this document for free in other formats, such as large print, braille, or audio. Call 1-855-580-1689 (TTY: 711). Representatives are available Monday-Friday, 8 a.m. to 8 p.m. to assist you. On weekends and on state or federal holidays, you may be asked to leave a message. Your call will be returned within the next business day. The call is free.

Puede obtener este documento sin costo en otros formatos, como en letra grande, braille o audio. Llame al 1-855-580-1689 (TTY: 711). Los representantes están disponibles para ofrecerle ayuda de lunes a viernes de 8 a.m. a 8 p.m. Los fines de semana y los feriados estatales o nacionales, es posible que le pidan que deje un mensaje. Le devolverán la llamada el siguiente día hábil. La llamada es gratuita.

**Thank you again
for being a
valued member!**



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